

Spectrum Protection's Appointment Policy

- 1) If you do not arrive within 15 minutes of your scheduled appointment, it will be canceled, and no refund will be issued.
- 2) If you do not reschedule your appointment at least **24 hours** in advance and fail to attend, no refund will be provided.
- 3) To reschedule an appointment, please email spectrumprotection2@gmail.com at least **48 hours** prior to your session. If you do not have a new date at the time of rescheduling, that is okay-we can work together to determine a future date.
- 4) All bookings are non-refundable, but I am happy to work with you to find a suitable time for your session.
- 5) In the event that I am unable to attend due to an emergency, I will notify you via email if you have provided one. If I am unable to reach you, I will make every effort to reschedule. As a last resort, a refund will be issued if no alternative arrangement can't be made.